



Smart WiFi Indoor Camera UltraHD, Pan & Tilt

TLL331391 User manual

A silhouette of a city skyline with various skyscrapers of different heights and shapes, set against a dark background.

INTO YOUR FUTURE

Thank you for choosing Tellur!

To ensure an optimum performance and safety, please, read this user manual carefully before using the product. Keep this user manual safe for future references.

What's in the box



Camera



Camera Bracket



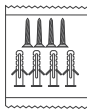
Power Adapter



USB Power Cable

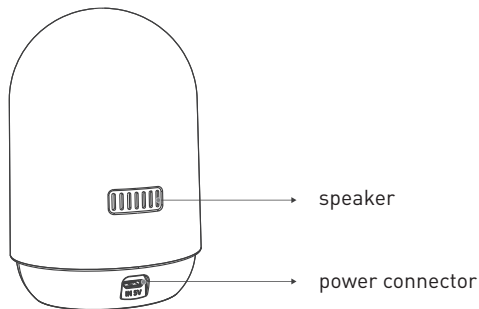
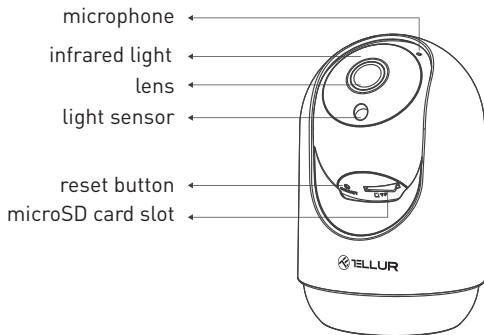


Quick Start Guide



Screw Pack

Product diagram



Technical specifications

Sensor type: 1/2.7" CMOS

Sensor resolution: 3 Megapixels

Lens: f:3.6mm

Angle adjustment: Tilt: 0° ~ +65°; Pan: 0~350° + Zoom

Infrared sensor: Yes, up to 10 meters

Image resolution: Ultra HD 2304 x 1296

Video compression: H.264 + H.265

Frame rate: Up to 20/second

Image flip: Horizontal and vertical by APP

Motion detection: PIR

Detection distance: 0 ~ 10 meters (max)

Motion auto tracking: Yes

Surveillance area: Customizable by APP

Human body detection: Yes

Acoustic warning alarm: Activate/Deactivate by APP

Privacy mode: Activate/Deactivate by APP

Night vision: Yes

Audio communication: Two-way audio

Built-in speaker: 2W

Built-in microphone: Yes

Internal storage: MicroSD card up to 128GB Class 10 min (not included)

Cloud storage: Yes, compatible

Power supply: Port Micro USB DC 5V/1A

Google Home: Compatible

Amazon Alexa: Compatible

Wi-Fi standard: IEEE 802.11b/g/n

Supported Wi-Fi network: 2.4GHz

Suitable for: Indoor use

Working condition temperature: -10°C ~ +55°C

Working condition humidity: 10% ~ 90% RH

Product installation

Important notes and cautionary tips:

- Avoid mounting the device in a place where the temperature changes too much, such as heat/cold sources, air-outlet, etc.
- Do not expose the camera to high electromagnetic radiation.
- Ensure the camera is securely fixed in position
- Make sure the power plug is firmly connected to the power socket.
- If you smell smoke, or hear high noise, from the device, turn off the power and unplug the power cable. Then contact the service center for assistance.
- Do not drop the camera and avoid physical shock.
- Do not touch the camera lens with fingers. If cleaning is necessary, use a clean cloth and wipe it gently.
- Do not mount the camera to sun or bright lights. Blooming or smearing may occur and can affect the lifespan of the sensor.
- The camera sensor may be damaged by laser beams. Make sure the camera will not be exposed to any laser beam.
- This camera was designed for indoor use only.

Note

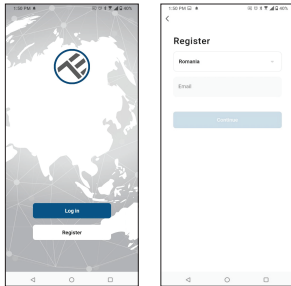
Make sure your phone is connected to the 2.4GHz wireless network and you have access to WiFi password before you start the pairing procedure.

Pairing the device

1. Download and install the Tellur Smart app, available for either iOS or Android devices.



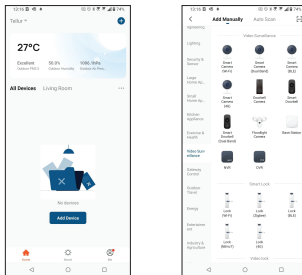
2. Once downloaded, the app will ask you to create an account (if you don't have any already). Enter your email, select the country you live in and create a password for your Tellur Smart account.



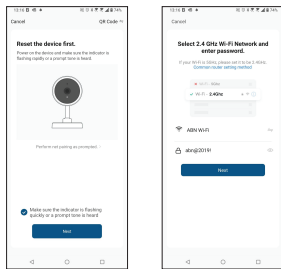
***Set up router

This device only supports 2.4GHz frequency band router, does not support 5GHz frequency band router. Please set the relevant parameters of the router before Wi-Fi configuration, Wi-Fi passwords do not include special characters such as ~!@#\$%^&*(). When the device is being connected to the Wi-Fi, keep the mobile phone and device close to the router to speed up the configuration of the device.

3. Open the Tellur Smart app and click "Add device" or "+" and then select "Video Surveillance" -> "Smart Camera (Wi-Fi)".



- When connecting, make sure your router, smartphone and the camera are as close as possible.
- Power on and reset the camera until the status indicator is flashing quickly or a prompt tone is heard, and then click "Next". Then input your WiFi password and click "Next". Click '↔' to change network if necessary.



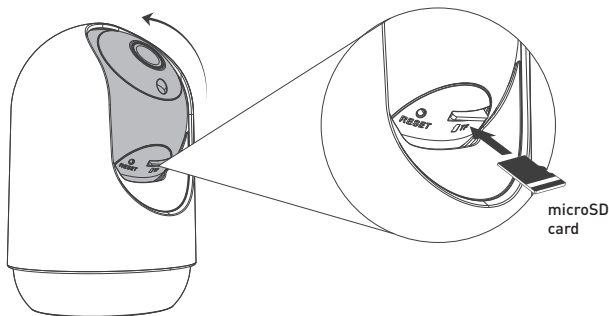
- With the camera lens, scan the QR code that appeared on your phone. When the device makes a sound, click "I heard a Prompt" and the configuration will complete.



Storage

Installing microSD card

1. Rotate the camera lens up to find the card slot at the bottom of the lens.
 2. Insert the card in the slot
- (The camera supports microSD cards up to 128GB capacity, minimum class 10 required.)



Formatting the card

1. Access the live view
2. Go to settings menu (click on "... " from top right corner)
3. Select Card Settings. Here you can see how much capacity is used and available.
4. Choose Format Card

Recording settings

1. Ensure you have inserted a compatible microSD card and its formatted.
2. Access the camera and go to settings menu (click on "... ") and choose Card Settings
3. Click on Recording Mode and you can select Continuous recording or Event recording

Failed to add device?

- Make sure the device is powered on.
- Check the WiFi connection of your phone.
- Check if the device is in pairing mode. Reset your smart device to enter pairing mode.
- Check router or related: If you use a dual-band router, select the 2.4GHz network to add the device. You also need to enable the router's broadcasting function. Set encryption method as WPA2-PSK and authorization type as AES or set both on "auto".
- Check if the WiFi signal is strong enough. To maintain the signal strong, keep your router and the smart device as close as possible.
- Wireless mode should be 802.11.b/g/n (WiFi 6 protocol 802.11ax is not supported)
- Make sure you don't exceed the maximum number of registered devices supported by the app (150).
- Check if the router's MAC filtering function is enabled. If so, remove the device from the filter list and make sure the router is not prohibiting the device connection.
- Make sure the WiFi password entered in the app is correct.

Can I control the device with 2G/3G/4G network?

When adding the device for the first time, the device and the phone need to be connected to the same WiFi network. Once the device has been successfully paired with the Tellur Smart app, you can remotely control it via 2G/3G/4G networks.

How can I share my device with family?

Open Tellur Smart app, go to "Profile" -> "Device sharing" -> "Sharing sent", tap "Add sharing" and share the device with the added family members.

Notice - users must install the Tellur Smart app on their device in order to see shared devices.

How can I manage the devices shared by others?

Open App, go to "Profile" > "Device Sharing" > "Sharing Received", then you can find the devices shared by other users. To delete a shared device, swipe left.



Disposal and recycling information

The crossed-out wheeled-bin symbol on your product, battery, literature or packaging reminds you that all electronic products and batteries must be taken to separate waste collection points at the end of their working lives; they must not be disposed of in the normal waste stream with household garbage. It is the responsibility of the user to dispose of the equipment using a designated collection point or service for separate recycling of electrical and electronic equipment waste (WEEE) and batteries according to local laws. Proper collection and recycling of your equipment helps ensure EEE waste is recycled in a manner that conserves valuable materials and protects human health and the environment. Improper handling, accidental breakage, damage, and/or improper recycling at the end of its life may be harmful for health and environment.